The Middle Peninsula Northern Neck Behavioral Health Board of Directors held a meeting on August 19, 2025 at the Essex Counseling Center in Tappahannock, Virginia.

BOARD MEMBERS PRESENT
Betsy Liljeberg
David Parr – ZOOM
Alice Coates – ZOOM
Jason Hayes
Pratt Haynie
Lisa Smith – ZOOM
Tiffany Webb

BOARD MEMBERS ABSENT
Kathryn Knoeller
Antenette Stokes
Rosalyn Trent
Edith Turner

STAFF PRESENT
Amanda Campagnola, Acting Executive Director
Erich Campbell, Director, IT - ZOOM
Alicia Dillon, Director, Developmental Services
Ken Hickman, Director, Finance – ZOOM
Valerie Iovino, Director, Clinical Services
Kelli Jones, Acting Director, Community Based Services
Maria Jones, Medical Operations Coordinator - ZOOM
Nathan Floyd, Network Analyst
Coakley McKinney, Director, Human Resources
Brenda Taylor, Sr. Administrative Assistant - ZOOM
Gail Slaughter, Sr. Executive Assistant
Perryann Whitehurst, Executive Assistant

Ms. Liljeberg called the meeting to order. There was not a quorum present.

Introduction of Guests – Ms. Campagnola introduced Mr. Steve Wright, Deputy Gloucester County Administrator.

Ms. Liljeberg welcomed Major Jason Hayes, the new Essex County representative on the Board.

Public Comment – There were no public comments.

Agenda Additions – There were no additions to the agenda.

Invaluable Vignettes – Ms. Liljeberg presented two invaluable vignettes that had been submitted to her.

Board Member Recognition – Ms. Liljeberg recognized Jay Mitchell, who served on the Board as the Essex County representative for two years. He was a great addition to the Board. Mr. Mitchell resigned from the Board due to other obligations.

Search Committee Update - Ms. Webb reported that the Executive Director job advertisement had been posted on various sites. The posting closed July 31. There were 33 applications received, which Ms. McKinney had sent to the Search Committee. On September 15, the Search Committee will review the applications. On September 26, the Search Committee will conduct interviews. On October 10th the full Board will conduct interviews. It was determined that October 10th was not a good date for all Board members. A new date will be determined.

The Search Committee has a vacancy. A new member will need to be appointed. Ms. Smith will let committee members know if she has the availability to serve on the committee.

Minutes - As there was not a quorum present, there could not be a vote on the minutes. They will be placed on the October Board meeting agenda.

Strategic Plan Presentation – Steve Wright

Mr. Wright, Deputy Gloucester County Administrator, said that conversations about assisting with updating the current strategic plan began with Linda Hodges. The last plan was done in 2015 and was 60 pages long. The voice of the staff was not included in that plan. The new plan does include staff components. There were focus groups held and lunch and learn meetings. A two day Leadership Team retreat was also held. The vision and mission statement was revised, based on best practices . Goals were developed based on information staff provided. There are metrics to evaluate each goal. The Leadership Team is working on 2026 activities and initiatives. If Board members have input for the plan, they can let Ms. Campagnola know. She noted that there will be an annual review of the goals. She said that the assistance provided by Mr. Wright on the plan was invaluable.

Ms. Campagnola said that beginning in October, Board reports will look different.

Acting Executive Director's Report -

Renewal of Performance Contract for 26/27 – The full contract has been received. It is posted on the website. Ms. Campagnola will be sending a letter to each county asking for approval of the Performance Contract. The Leadership Team will be reviewing the contract monthly. The

Performance Contract addresses the 10% funding match that each county must contribute. Two counties have not met that match for fiscal year 2026.

The Performance Contract states that the Board By Laws are to be reviewed every two years.

Data Systems – We have a new data system – Enterprise Data Warehouse. The Department of Behavioral Health and Developmental Services (DBHDS), can collect data right out of our electronic health records, and any corrections can be made in real time. Ms. Campagnola thanked the IT team for their work on this. She noted that a new Credible work group has been created.

DMAS Behavioral Health Redesign – Department of Medical Assistance Services, (DMAS), is redesigning legacy services. Services impacted are intensive in home, mental health skill building, and Charterhouse. These services will be replaced by a new team-based model - Community Psychiatric Support and Treatment, (CPST)

Program Updates -

Same Day Access – Same day access has been implemented at the Essex Counseling Center and Gloucester Counseling Center on Mondays and Tuesdays. In June, 59 of 63 walk-ins completed assessments. This fulfills a STEP-VA required service previously not in place. Ms. Campagnola gave recognition to the clinical team and front office staff for their outstanding work on this.

Marcus Alert Grant – We were awarded $600,000. These funds will expand crisis response. Ms. Iovino is coordinating stakeholder meetings.

Workforce Funding Grant – This was a two year grant. This year, the final year, we were awarded $200,000.

Clubhouse Accreditation – The Clubhouse is now conditionally accredited for three years through Clubhouse International – the first in Virginia to achieve this. Staff and members are currently in Utah attending training. NAMI Mid Tidewater covered all airline expenses. Ms. Campagnola congratulated staff and members.

Licensure Review/Audits

The Gloucester Counseling Center and Essex Counseling Center had a Board of Pharmacy inspection. This went well.

Executive Committee – The Executive Committee had not met.

Finance Committee – The Finance Committee had not met. Dr. Stokes and Mr. Parr are the only members on this committee. If anyone is interested in serving on this committee, they should contact Ms. Liljeberg.

Program Committee – The Program Committee had not met.

Bylaws Committee – The Bylaws Committee had not met.

Community Advocacy Committee - Ms. Knoeller volunteered to serve as Chair of this committee.

Human Resources Committee – The Human Resources Committee had not met.

Facilities Committee – The Facilities Committee had not met.

Chairperson Comments – The current Acting Executive Director has passed her sixth month mark in this position. Ms. Liljeberg thanked her for jumping in and taking on this job.

Ms. Liljeberg welcomed Major Hayes to the Board. An orientation will be conducted for him.

Adjourn – There being no further business, the meeting adjourned.

Gail Slaughter
Recorder