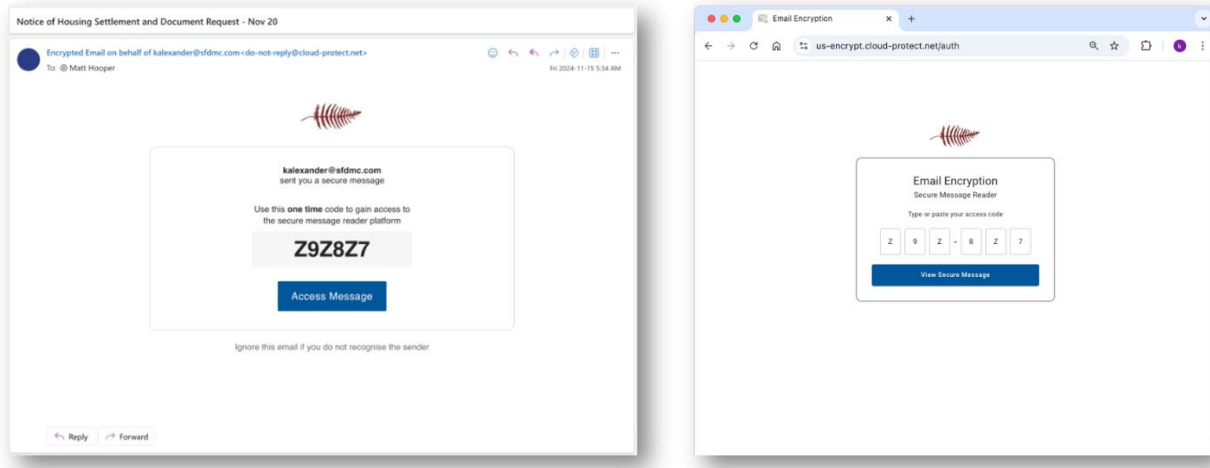


ProofPoint: External Recipient User Experience

The Email Encryption feature enables external users to securely access and respond to encrypted emails. When an encrypted email is sent, external recipients are notified via email. To access the message, recipients use a one-time code through a secure message reader platform via the provided link.



Features of One-Time Encrypted Links:

- **Single-Use Access:** Each link can be used only once.
- **Time-Limited Validity:** Links expire after one hour, reducing the risk of unauthorized access.
- **Link Expiry:** If a recipient attempts to access an expired one-time link, they will be prompted to generate a new link.

Secure Message Reader:

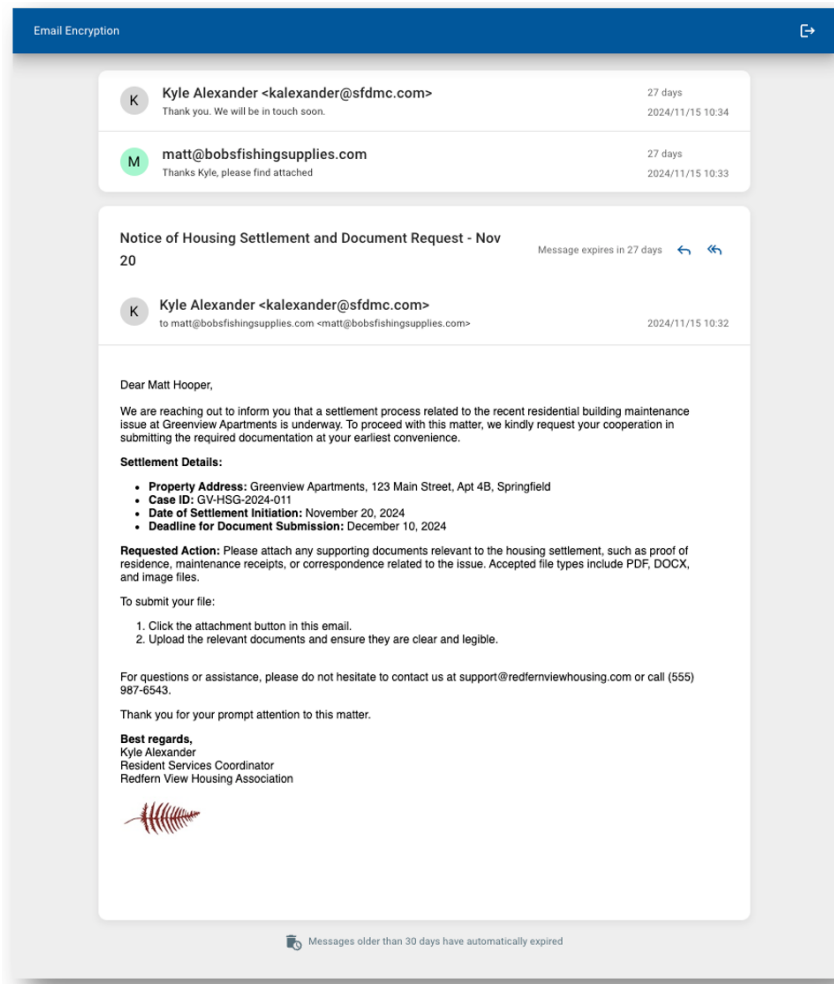
The secure message reader allows recipients to:

- Read the encrypted email content.
- View or download any attachments included in the email.
- Respond to the email, with the option to upload and attach files to the reply.

View Encrypted Messages:

In this function, users can:

- See any encrypted emails they have received from the organization.
- View an email's content by clicking on it.
- Compose and view their replies.



Secure Message Composer:

In this function, users can:

- Reply to the sender (or sender and all other recipients); the reply is encrypted.
- Upload additional attachments, if necessary.